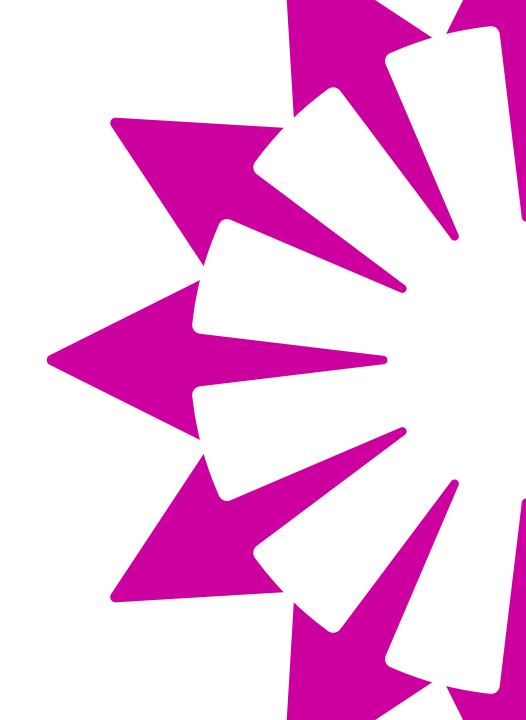


### Medical Communications Capabilities



### **Medical Communications Key Contacts**



Nate Wible
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### **Medical** Communications

Deep scientific expertise enabling interpretation and communication of complex science in cutting edge areas of medicine



## Our Medical Communications experience by the numbers

SCIENCE ON STAFF

300+

Employees

85+

With doctoral degrees in science

PRODUCTS
AND LAUNCHES

185+

Products supported

45+

Supported launches

**SUPPORTED** 

45%

Of current clients have >5-year partnership

100+

Pharma & biotech companies

DEEP BENCH OF SCIENTIFIC EXPERTISE

A REPUTATION FOR FLAWLESS EXECUTION

A TRACK RECORD OF RESULTS



### We bring...

The same rigor and dedication to communicating your science as you bring to creating it

Our experts dig deep and wide into the science surrounding your innovation.

No stone is left unturned.

We sift through this mountain of data and information to create the strategy to communicate your scientific story.

We deliver programs and assets that tell your story with impeccable execution:

Every detail checked and rechecked to ensure nothing is lost in translation. We won't stop till we get it right.

#### **RESULTS**

COMMUNICATION AND EDUCATION THAT INFORMS AND INSPIRES HCPs AND OTHER STAKEHOLDERS TO ACT.





## Our medical communications capabilities

#### **MARKETING**

- Commercialization strategy
- Launch planning and execution
- Thought leader engagement and insights
- P2P strategy and tactics
- Omnichannel marketing strategy and execution

#### **MEDICAL AFFAIRS**

- Publication planning and execution
- · Communication plan development
- Scientific communications
- Evidence generation strategy and life cycle management
- Medical expert engagement and insights
- Scientific platform development
- Advisory board meetings

#### FIELD TRAINING

- Sales representatives, thought leader liaisons, and medical science liaisons
- Foundational modules
- Curriculum development
- Workshops
- Assessments and certification
- Sales tools and resources

#### DIGITAL/TECHNOLOGY

- KOL and DOL ID, profiling, and engagement
- Omnichannel customer engagement (OCE)

- Animations (MOA, MOD)
- AR and VR applications
- Digital and interactive tools

- Virtual events and video
- Websites
- ELearning



### A deeper dive into our marketing capabilities

Commercialization Strategy	Thought-leader Engagement and Insights	Peer-to-Peer Strategy and Tactics	Multi-channel Marketing Strategy and Execution
<ul> <li>Product Positioning</li> <li>Message Development</li> <li>Launch Planning and Readiness</li> <li>Disease Education and Market Prep</li> </ul>	<ul> <li>KOL/DOL Mapping Platforms</li> <li>KOL/DOL Profiling/POAs</li> <li>Advisory Board Meetings</li> <li>Steering Committee Meetings</li> <li>Congress Coverage</li> </ul>	<ul> <li>Brand Planning (strategic/tactical)</li> <li>Content Development</li> <li>Speaker Training and Ongoing Engagement</li> <li>Congress Activities</li> <li>Congress Booth Materials</li> <li>Symposia</li> </ul>	<ul> <li>Videos</li> <li>Social Media</li> <li>On-demand Programs</li> <li>Virtual Ad Boards</li> <li>Mobile Device Tools</li> <li>Banner Ads</li> <li>Email Marketing</li> </ul>
	——— Why they hi	re us to do it ————	

Strategic and tactical services grounded in science

Expert in executing peer-to-peer tactics and engaging KOLs

True strategic partner, engaging in brand planning



### A deeper dive into our medical affairs capabilities

Strategic Insights and Support	Internal Activities	Scientific Communications	Clinical Development Strategy	External Communications
<ul> <li>Annual and Launch Readiness Planning</li> <li>Key Opinion Leader ID and Interactions</li> <li>Advisory Board Meetings</li> <li>Competitive Intelligence</li> <li>Insight Mining</li> </ul>	<ul> <li>Landscape Assessments</li> <li>Disease State Backgrounders</li> <li>Congress Coverage</li> <li>Expert Lecture Series</li> <li>MSL Training and Journal Clubs</li> </ul>	<ul> <li>Literature Gap Analyses</li> <li>Communication Planning</li> <li>Scientific Platform Development</li> <li>Publication Planning</li> <li>Abstracts, Posters, Manuscripts</li> </ul>	<ul> <li>Gap Analyses</li> <li>Scientific Evidence Generation Planning</li> <li>Steering Committees</li> <li>Life Cycle Management</li> </ul>	<ul> <li>Congress Booth Materials</li> <li>MSL Slide Decks and Materials</li> <li>Medical Symposia</li> </ul>
		Why they hire us to do	it ———	

Deep bench of scientific and clinical knowledge

Core expertise in creating scientific platforms and disease state education

Vast experience in providing strategic insights and support to medical teams

Strong ability to distill scientific concepts and data into key messages



### A deeper dive into our training capabilities

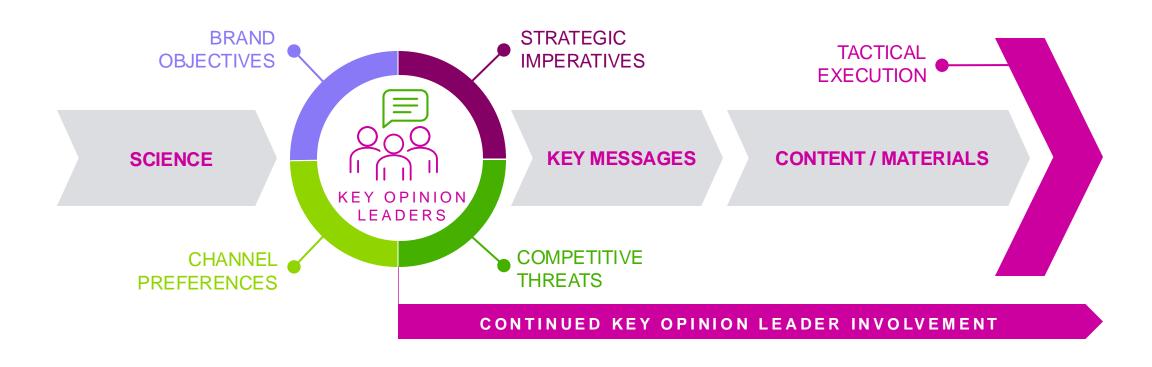
Build Knowledge	Develop Skills	Enhance Performance
Learning Systems  ✓ Anatomy and Physiology  ✓ Disease Education  ✓ Product Information  ✓ Competitive Landscape eLearning, M-Learning, Gamification Assessments	<ul> <li>Workshops</li> <li>✓ Live</li> <li>✓ Virtual</li> <li>Facilitator and Participant Guides</li> <li>Certification and Sales Simulations</li> </ul>	<ul> <li>Product and Marketplace Updates</li> <li>Scenario-based Training</li> <li>Sales Tools, Job Aids, Flashcards</li> <li>Resource and Implementation Guides</li> </ul>

Our deep understanding of the most critical elements of science commercialization and our application of a comprehensive approach to learning and development

Expertise in development of assets that engage adult learners with experiences that are relevant and effective to achieve key knowledge and skills aligned to business goals



## Engaging with experts is central to our best practice approach to medical communications strategy and content development

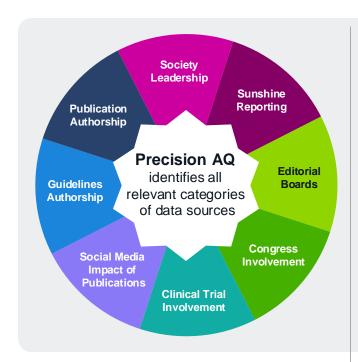


FEEDBACK & REFINEMENT

Powered by data-driven insights and analytics. Enhanced by digital technologies and applications.



### **End-to-End Opinion Leader Solutions and Services**



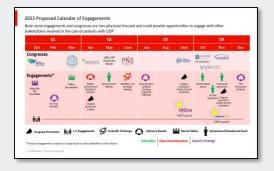
#### **IDENTIFICATION**

- Search strategy defined and participation captured across all relevant sources - journals of interest, conferences, trials, guidelines, associations, etc.
- Identified, scored, and ranked list of influential medical experts



#### PROFILES, MAPS, & INSIGHTS

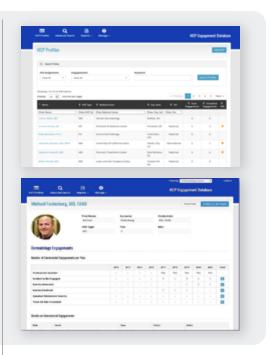
- Comprehensive profiles curated with KOL/DOL analytics
- Detailed KOL connections mapped
- Insights revealed about DOL networks, sentiment, and HCP followers
- Real-time alerts and Digital Amplification Index of DOLs





### ENGAGEMENT PLAN & EXECUTION

- Actionable engagement segments of KOLs/DOLs based on activity and topics of interest
- OL characteristics most appropriate for each engagement opportunity identified and OL mapped to appropriate engagement opportunity



### TRACK ENGAGEMENTS & OUTCOMES

- Central management of planned engagements and expert participation
- · Recorded interactions and insights
- Ad hoc filtering and reporting to summarize engagements and assess desired outcomes





### Case Studies

# Marketing Case studies

# Collaboration to develop high-impact, branded content in a novel speaker format

#### **Partnership to Meet Stakeholder Needs**

#### SITUATION

• With several products on the market, our client of over 10 years had a plethora of branded and unbranded materials and speaker content available for the brand to utilize

#### **TASK**

 The client wanted a novel, high-impact speaker deck to excite the speakers, keep HCP attendees engaged and interested, and enable them to be agile about meeting the educational needs of their audience

- We developed a 'choose your own adventure' HCP speaker deck playing on the brand's branded passport campaign
- We leveraged speaker and field stakeholders to consolidate existing content into a one-stop shop
  and include mandatory and several unbranded and branded optional sections. The field and
  speaker for any given program could align prior to the program and determine which content
  route they would utilize based on the educational needs and interests of the audience. The field
  and speaker partnership was paramount to fostering ownership and excitement about the content



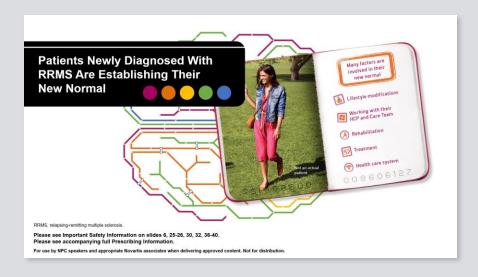


# Collaboration to develop high impact, branded content in a novel speaker format (cont'd)

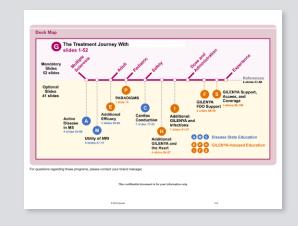
#### **RESULTS**

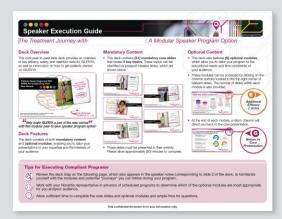
- We provided comprehensive strategic and tactical support and ensured flawless execution of the program. Additionally, we developed execution guides and comprehensive training for the field team and HCP speakers
- We delivered successful speaker programs that enabled the HCP Speaker and Field Host to compliantly deliver content tailored to the educational needs and interest of the program's audience, increasing the impact of P2P programs and Speaker satisfaction

#### **CHOOSE YOUR OWN ADVENTURE DECK**



#### **EXECUTION GUIDES FOR FIELD AND SPEAKERS**







# Adverse event management program created from KOL insights

#### Ocular in-service slide deck

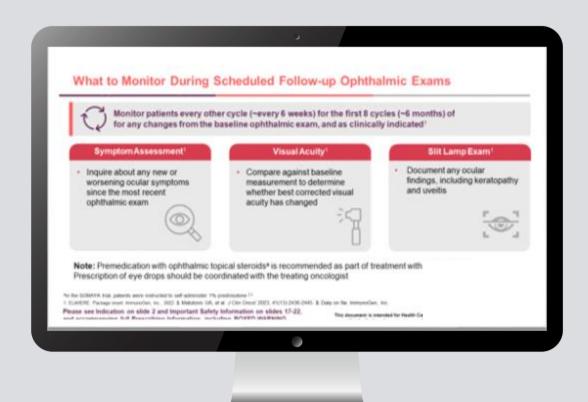
#### SITUATION

 A client was preparing to launch an oncology product that had known ocular AEs, and many oncologists were unfamiliar with ocular AEs.

#### **TASK**

• The client wanted that audience to be well prepared to monitor and mitigate ocular AEs and not to view them as a barrier to use

- We hosted a series of consulting and advisory board meetings with both ophthalmologists and oncologists
- Participants in the advisory board and consulting meetings discussed how to monitor for the product's ocular AEs without creating overly burdensome steps for those treating the patient



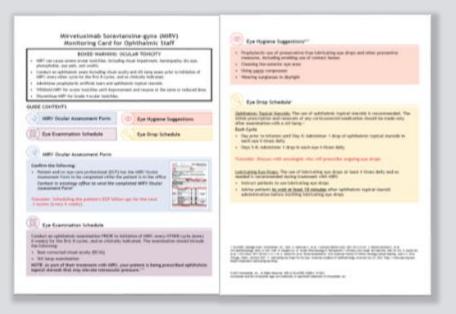


### Adverse event management program, created from KOL insights (cont'd)

#### **RESULTS**

- Feedback regarding concerns and mitigation strategies was used to create educational tools and inform the draft label
- Resources were developed for ophthalmologists, optometrists, other eye care staff to increase education about AE management and referrals to other providers
- Recent advisory board meeting insights have suggested oncologists are more confident coordinating care to manage unfamiliar adverse events (such as ocular AEs) and have become more comfortable communicating these approaches to their patients. Notably, multiple advisors use the ocular assessment form and eye drops as "tickets to treatment" that must be brought to appointments

#### **EYE CARE GUIDE**



#### **OCULAR ASSESSMENT FORM**





# A national breast cancer council was established to provide ongoing input on product strategy and educational activities

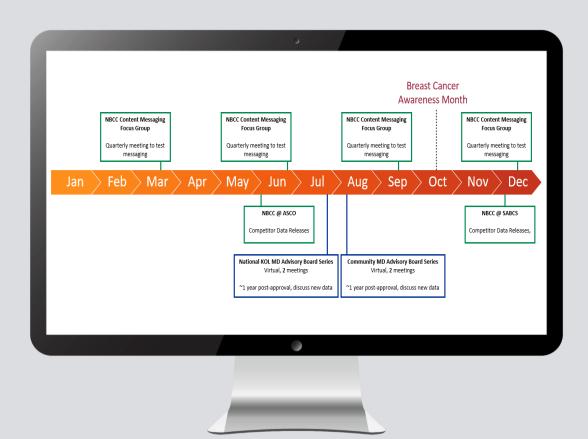
#### **SITUATION**

- Client's product was recently approved for triple-negative breast cancer
- Numerous competitors (including novel MOAs) were coming to market
- Due to the product's black box warning, community-level oncologists were limiting use of the product to later lines of therapy

#### **TASK**

 We were tasked to address safety concerns that were limiting uptake of product with multiple competitors coming into the space

- We established a national breast cancer council of top-tier breast cancer experts who served as a consistent and trusted panel
- We convened the council 4 to 5 times per year at key congresses where new product and competitor data were released and held ad hoc meetings as needed to gain insight to inform the client's strategy

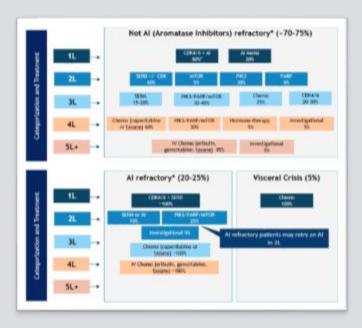


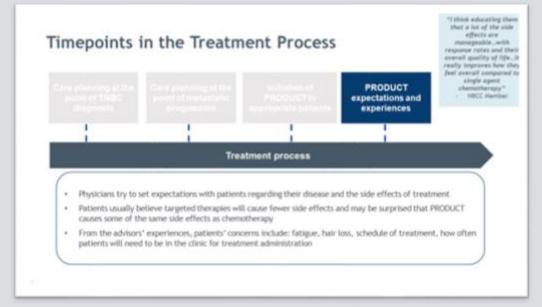


# A national breast cancer council established to provide ongoing input on product strategy and educational activities (cont'd)

#### **RESULTS**

- Insights from the breast cancer council informed future clinical trial study designs
- The council provided feedback on new data, its impact on the treatment landscape, and the client's educational materials in development
- The council's advice informed updates to the product strategy, educational activities, and refinements to educational messages and content







## Driving best-in-class rare disease launch execution

#### Sample innovative tactics

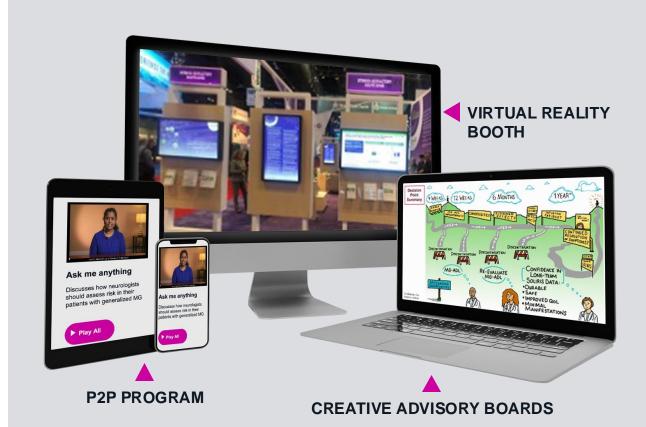
#### SITUATION

- Client had limited experience in the neurology space and needed to start from square one to establish itself as a leader in the field in two separate indications
- The product was the first approved therapy in each indication

#### **TASK**

 We were tasked with supporting the launch of an inline extension of a hallmark product into unknown disease states/target (neurology) globally by providing medical education support for a variety of audiences

- We engaged with thought leaders and gain insights to further inform our strategy and tactics
- We utilized key "blocking and tackling" medical communications tactics as well as unique, cutting-edge tactics, such as VR/AR, creative advisory board meetings, and unique P2P initiatives





## **Driving best-in-class rare disease launch execution** (cont'd)

#### **RESULTS**

- We provided comprehensive strategic and tactical support to ensure flawless execution
- We delivered a suite of traditional and outside the box deliverables to ensure client prepped and ultimately owned the market, pre-emptively blunting any future competition in each indication
- These innovative tactics gave the client an upper hand prior to competitive encroachment in the field



#### PRE-LAUNCH

- Compelling Scientific Content
- Insights Generation and Brand Strategy
- KOL Identification and Mapping
- Competitive Readiness
- Creative Advisory Board Meetings
- Global KOL Identification and Influence Mapping
- Field Force Readiness Materials

#### **POST-LAUNCH**

- Literature Identification and Messaging Optimization
- Virtual Reality Patient Experience
- Virtual and Live Congress Support
- P2P Engagement



## Medical Affairs Case studies

# Robust strategic communications planning and execution for a rare neurodegenerative disease

#### SITUATION

 A small start-up biotech company was developing a novel product for a rare neurological condition with high unmet need

#### **TASK**

 We were asked to create a scientific communication strategy and support the launch for rare neurology product

- We partnered with the start-up biotech to plan and execute their scientific communications strategy to ensure a successful launch
- We swiftly built the scientific foundation and strategic communications plan, including abstracts, manuscripts, posters, and a range of other communications, strategic, and insight-gathering support



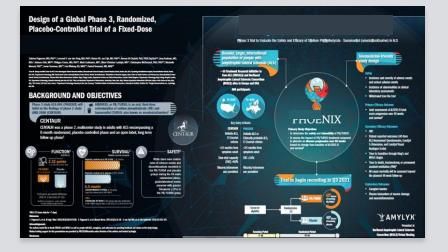


# Robust strategic communications planning and execution for a rare neurodegenerative disease (cont'd)

#### **RESULTS**

- We provided comprehensive strategic and tactical support to ensure flawless execution from pre- to post-launch
- Over the 5+ year partnership (and still ongoing today), our team delivered 9
  manuscripts, 57 abstracts, 39 posters, and 10 oral presentations, and supported
  activities at >20 congresses







# Interactive exercises to identify barriers and drivers of adherence and persistence to therapy

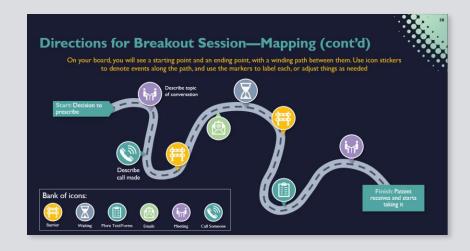
#### SITUATION

- The client's product had been recently approved
- Initial utilization data indicated that patients were discontinuing therapy

#### **TASK**

 We were tasked to gather insights to inform why patients struggled with adherence and persistence to therapy

- We held a series of live advisory boards to identify barriers and drivers of adherence and persistence to therapy
- We engaged advisors in a variety of ways:
  - Live polling to gather a Word Cloud of key issues to prompt further discussion
  - Patient journey exercise with a bank of event icon stickers to map key events, barriers, and drivers of continuing therapy





# Interactive exercises to identify barriers and drivers of adherence and persistence to therapy (cont'd)

#### **RESULTS**

- We identified key barriers and drivers that were impacting adherence and persistence
- This patient journey exercise identified 9 readily actionable and nationally needed activities that the client could take to streamline the process of ensuring patients receive treatment, including things as simple as increasing font sizes on forms and providing template letters, to more complex activities like supporting education on expectations for treatment in this highly disabled population
- Additionally, our team incorporated the insights into strategic and tactical plans to improve patient adherence and persistence to therapy





## Preparing to launch a second-to-market therapy for a rare oncology condition

#### SITUATION

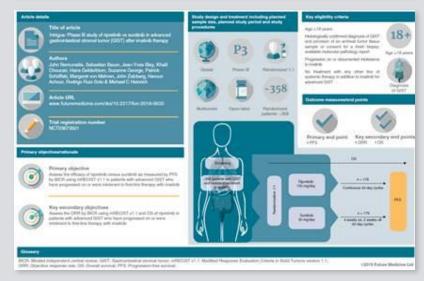
 Client was launching a novel switch-control tyrosine kinase inhibitor (TKI) for advanced gastrointestinal stromal tumors, a rare disease for which there are very limited fourth-line treatment options. Therapy was going to be second-to-market closely behind another TKI competitor

#### **TASK**

• We were tasked to provide launch support for oncology rare disease product

- Although the client's therapy was going to be second-to-market in this line of therapy, we completed a deep dive into their clinical data and uncovered nuances that could help the therapy differentiate and own the scientific narrative, including the effectiveness of targeting a broader spectrum of mutations
- We established KOL relationships, built a steering committee, created a strategic communication plan, wrote abstracts/posters/manuscripts for publication, trained new MSLs, and developed field resources while infusing key distinctive insights into the work to create a differentiation story

	Engagement Opportunity	National	Regional	Academic	Community	Clinical Research	Patient Focused
al Affairs	Content Development	•		•			0
	Steering Committee	•	0	•	0	•	
	Strategic Council	•		•		•	
Medical	Data-Driven Advisory Board Meetings	•	0	•	0	•	
_	1:1 Engagements	•	0	•	0	0	0
Clinical Development	Content Development	•		•		•	•
	Publications	•		•		•	•
	Post-Hoc Analyses	•	0	•		•	0
	Clinical Trials	•	0	•	0	•	0
	Steering Committee	•	0	•		•	
O	1:1 Engagements (Scientific Exchange)	•	0	•	0	0	
	Messaging Advisory Board Meetings	•	0	0	0		
	Supportive Care Advisory Board Meetings	•	•	0	•		
	Branded Speaking	•	•	•		0	
cial	Unbranded Speaking	•	•	•			





# Preparing to launch a second-to-market therapy for a rare oncology condition (cont'd)

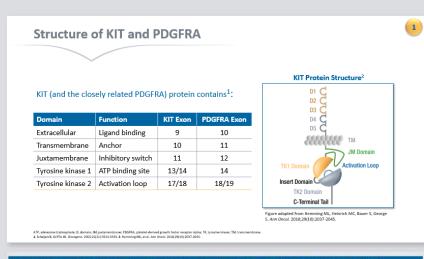
#### **RESULTS**

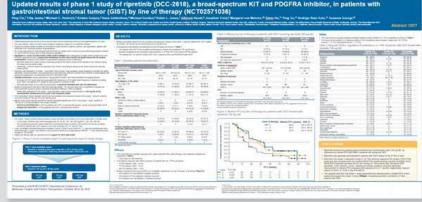
 As a result of these activities, oncologists gained an increased awareness of company and therapy (evidenced by significantly greater KOL engagements), positive perception of broad-spectrum MOA, and awareness of publication activity. Therapy was poised for strong launch

#### TACTICS COMPLETED

- KOL Identification, POA, Engagements
- Advisory Board
- Scientific Platform and Lexicon
- Publications Analysis and Execution
- Abstracts, Posters, Manuscripts

- Presentations, Slide Library
- MOA Assets
- MSL Training
- MSL Resources









## Thank you

