

MAPS Program Support Services

For: Instructional design and development staff, Program Evaluators, and Administrators

Program support is available before, during, and after the planning of or implementation of a learning event.

The following services and contacts are available during regular work hours Monday through Friday:

Administrative Assistance (General):

Cathy Starr, Executive Assistance

CStarr@medicalaffairs.org

Administrative Assistance for FAWGS:

Daniel Moore, Project Manager

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Shiree Edwards, Project Manager

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Administrative Assistance for the LDC:

Melody Hays, Director of Learning and Development

mhays@medicalaffairs.org

Instructional Design Guidance and Resources:

Melody Hays, Director of Learning and Development

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Instructor Orientation Notes/Required Paperwork/Learning Event Planning:

Lisa Roy, CE/T Planner

lroy@medicalaffairs.org

LMS Support:

Melody Hays, Director of Learning and Development

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Membership Information:

Jason Acord, Membership Coordinator

JAcord@medicalaffairs.org

Technical Support for Registration and LogIn

Jason Acord, Membership Coordinator

JAcord@medicalaffairs.org

Technical Support for webinars:

Mary Gluckle, Content Production Manager

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