

The Rise of Medical Analytics

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Panelists



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Leading companies are starting to invest in Medical capabilities, but execution and support structures vary

No Support

- Very basic analyses
 - Minimal/no tracking of KOL engagements
 - No consistency across regions

Limited Support

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- Field teams using CRM system
- Local and nonconnected systems (e.g., tracking on excel spreadsheets)
- Local analytics team member(s) providing local support

Functional Support

- Global systems (customized locally)
 - Roles typically with Medical Org to lead
- HQ function that works with local affiliates, in part- or full-time role

COE

- **Q** COE that resides within medical or broader organization (with dedicated medical team)
 - Creating org structure around activities
 - HQ working with affiliates with similar roles in a full-time role

This investment extends across the key medical affairs functions where leading organizations are building analytics capabilities

Engagement Planning

Supporting field medical from KOL identification through engagement planning with real-time coordination and customer insights

Medical Communication

Tracking publications and generating scientific communication content that is timely and relevant

What can analytics enable?

Customer & Patient Experience

& Insights

Enhancing the overall customer experience and capturing the voice of customer & patient

Medical Education

Understanding the impact of medical education on awareness, understanding and clinical practice



Evidence Generation (EG) Planning

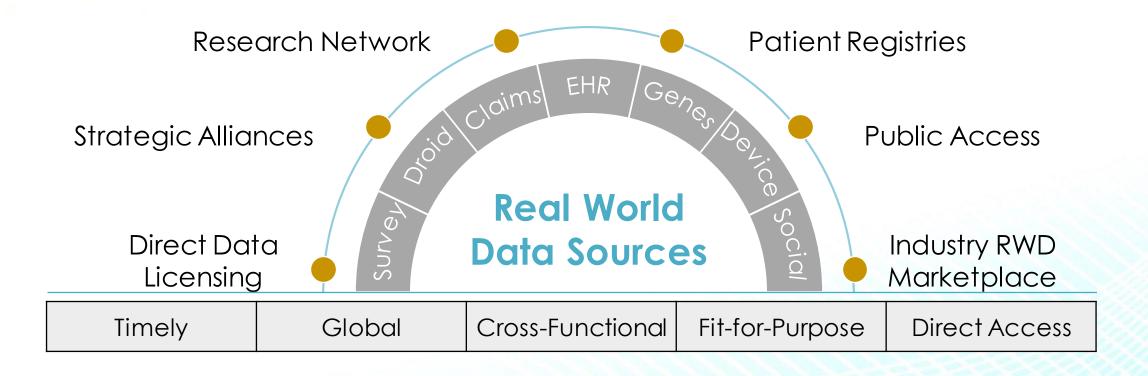
Improving planning, tracking and execution of evidence generation studies

Building a strong base in RWD requires proactive investment in data pools that span across multiple sources

Real-World Data (RWD) is data relating to patient health status and/or the delivery of health care routinely collected from a variety of sources



Real-World Evidence (RWE) is **clinical evidence** about the potential usage and benefits or risks of a medical product derived from analysis of RWD



Similar to overall analytics capabilities, there is also a wide spectrum of how medical captures and analyzes insights

Spectrum of Medical Analytics Capabilities

Offline Tracking

Coordinated & Real-Time Analytics

MSLs collect & compile insights via Excelin an ad hoc manner

- Captured and delivered to leadership in CRMsupplemented tool
- •Individual & aggregate MSL levels in reports
- Manual review and sharing

- Centralized and coordinated system capturing insights with automated alerts
- AI/ML powered analysis through natural language processing
- Beyond CRM capabilities
- Key insights for leadership

Panelist Discussion



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Thank you! Questions?